

FOR IMMEDIATE RELEASE

November 6, 2025



LATEST NEWS: *First National Title Insurance Company Promotes April Roberts to SVP, Operations Manager*

PLANO, TEXAS — First National Title Insurance Company (FNTI) is proud to announce the promotion of April Roberts to Senior Vice President, Operations Manager. In her new role, Roberts will lead the strategic planning and execution for FNTI's operations division, with a focus on driving efficiency, managing complex production goals, and supporting the company's continued national growth.

Roberts brings over 20 years of title industry experience, specializing in operations management, compliance, and training. Since joining FNTI in 2018, she has led the development of the company's education and compliance programs, overseen rates and forms implementation across multiple states, and supported national production efficiencies through systems like ResWare, RamQuest, and FirstNet Pro. She remains dedicated to ensuring FNTI continues to provide the highest level of service and support to its agents. Prior to FNTI, she managed large-scale operations handling more than 7,000 closings per month, demonstrating her ability to lead teams and deliver results at the highest industry standards.

"April's promotion is a reflection of both her exceptional leadership and her unwavering commitment to our mission," said Chris Phillips, CEO of FNTI. "She brings a unique blend of operational expertise, innovation, and people-first leadership that continues to elevate our organization. Her influence has been instrumental in shaping the systems and culture that drive our success, and I'm excited to see her impact in this next chapter."

"April has been an invaluable asset to FNTI, bringing a dynamic skill set to every challenge she takes on," said David Hays, President and General Counsel of FNTI. "Her ability to manage complex operations—from high-volume curative production to overseeing broad-reaching education initiatives—demonstrates the level of leadership we need in our operations department. We are confident her move to SVP, Operations Manager will drive significant strategic improvements and further solidify our position as a leader in the industry."

"I am honored to take on this new role and continue supporting the incredible team at FNTI," Roberts said. "I look forward to advancing our operational initiatives, supporting our agents, and contributing to the company's long-term success."

About First National Title Insurance Company

First National Title Insurance Company is the ninth largest title insurance underwriter in the United States. Consistently growing, the company is now licensed in a total of 43 states with more on the way.

Company Motto – “People do business with those they know, like, and trust.”

Our mission is to empower title agents by delivering focused, business-driven underwriting solutions that unlock growth opportunities while maintaining disciplined risk management. We are committed to fostering success through innovation, integrity, education and partnership, enabling our agents to thrive confidently in a dynamic market.

For more information about First National Title Insurance, please visit www.fnti.com.