

FROM: Title Production Services
DATE: 2/5/2025
TO: All Texas Agents
RE: Title Production Services – NEW EMAILS for Texas Operations

FNTI Texas Agents:

To streamline our processes and make us more efficient in servicing files for our clients, we created specific emails for Texas files. Below you will find the new **Order Entry** email and a new **Requests** email and what should be sent to each.

Order Entry – txorders@fnti.com

Email for New orders, status of an outstanding order
(you can also continue to cc baylee.cobb@fnti.com on status emails).

Requests – requests@fnti.com

Email for BTM requests, Survey review requests, Document review (Probate, Divorce, LLC/Trust...) and anything after the initial commitment has been received.

Other escalations can be sent to Robert Schmidt (Robert.schmidt@fnti.com)

We are confident these changes will allow us to be more efficient with communication and our ability to return new files and subsequent requests to you and your team quicker.

We appreciate you trusting the FNTI Title Production Team, if you have any questions about the above information, please let us know.