



Agency Bulletin: AGTX-2020-003

Date: March 19, 2020
To: FNTI Texas Agents
From: Agency and Policy Departments
RE: New HOI Procedures

Changes to Home Office Issue Procedures

As we all adjust to the ever-changing world during the COVID-19 epidemic, First National Title Insurance Company (FNTI) would like to clarify our new home office issue (HOI) policy procedures.

Home Office Issue Policy Procedures:

- Please email all FNTI out-of-county policies needing approval and signatures to HOI@fnti.com. Do not send overnight or mail your HOI policies.
- Policies will be reviewed and signed.
- A copy of the signed policy will be emailed back to you. An original signed policy will not be returned.

These changes to the HOI procedures will be in place for an indefinite time. We thank you for your understanding and patience with these changes.