



## Agency Bulletin: AGNAT-2024-002

Date: March 15, 2024  
To: All FNTI Agents  
From: Agency Department  
RE: **Change to Billing Processes & Communications**

---

Dear FNTI Agents:

We are revising our billing processes at First National to help reduce emails sent to our agents. As a result, you will no longer be receiving monthly statements showing all open invoices and unapplied payments and credits regarding **premium remittances**. We will continue to send remittance confirmations via email after a policy data shipment is processed. The remittance confirmation will not reflect prior unpaid invoices, any payments made or any credits to the account. If you would like to see details of transactions and open items on your account related to premium, you can request a statement from your FNTI representative or login to YayPay, your FNTI payment portal.

You will continue to receive monthly statements showing all open invoices and unapplied payments and credits for **title production** (search, exam, and policy typing) if those are services you get through FNTI.

We hope this will simplify your remittance process and free up your inbox. Please let your agency manager know if you have any questions.

Thank you for trusting us with your business.