



Agency Bulletin: AGSWR-2024-005

Date: May 21, 2024
To: All Southwest Region Agents
From: Agency Department
RE: **Southwest Region Directory**

Southwest Region Agents:

With several recent additions to the team in the past few months, we have attached the most current region directory to be sure you have the most up-to-date contact information for various people and departments.

We appreciate your business and as always, if you have any questions, please do not hesitate to contact us.

AGENT SERVICES DIRECTORY



SOUTHWEST REGION

SOUTHWEST AGENCY

DJ Horn	Senior Vice President, Agency Manager	dj.horn@fnti.com	972-261-6764 (C) 972-588-1285 (O)
Geri Hosterman	Senior Vice President, Agency Manager	geri.hosterman@fnti.com	214-697-5459 (C) 972-588-1282 (O)
Jamie Barker	Vice President, Agency Manager	jamie.barker@fnti.com	972-658-7978 (C)
Jamie Flynn	Agency Manager	jamie.flynn@fnti.com	682-446-7350 (C)
Stacy Daniels	Director of Strategic Accounts	stacy.daniels@fnti.com	720-683-8704 (C)
April Roberts	Vice President, Education & Training	april.roberts@fnti.com	903-440-1239 (C) 972-588-1286 (O)
Tamela Sackett	Agency Administrator	tamela.sackett@fnti.com	972-588-1276 (O)

SOUTHWEST UNDERWRITING

David Hays	General Counsel	david.hays@fnti.com	817-300-1871 (C) 972-588-1290 (O)
Ellen Wied	Senior Vice President, Underwriting Counsel (TX)	ellen.wied@fnti.com	972-849-1015 (C) 512-222-0900 (O)
Stephen Parker	Vice President, Underwriting Counsel (TX)	stephen.parker@fnti.com	817-657-2045 (C)
Rustin Khavari	Vice President, Claims & Underwriting Counsel (TX)	rustin.khavari@fnti.com	972-588-1273 (O)
Michael Willey	Vice President, Underwriting Counsel (TX)	michael.willey@fnti.com	972-588-1272 (D)
TXUnderwriting@fnti.com - Group Email			
Wendy Hoelting	Vice President, Underwriting Counsel (AZ, NM)	wendy.hoelting@fnti.com	913-205-3997 (C)

DEPARTMENT EMAILS

CLAIMS	ClaimsDepartment@fnti.com	OVER LIMITS APPROVAL	OverLimits@fnti.com
POLICY REMITTANCES	PolicyDepartment@fnti.com	FIRSTNET ONLINE AGENT ACCESS	FirstNet@fnti.com
HOME OFFICE ISSUE POLICY	HOI@fnti.com	ACCOUNTS PAYABLE	AccountsPayable@fnti.com
AGENCY SUPPORT	AgencySupport@fnti.com	ACCOUNTS RECEIVABLE	Invoices@fnti.com

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AGENT SERVICES DIRECTORY



SOUTHWEST REGION

SOUTHWEST TITLE PRODUCTION SERVICES

Ken Marks	<i>Director of Title Operations</i>	ken.marks@fnti.com	972-682-2769 (D) 214-675-9875 (C)
Robert Schmidt	<i>National Title Production Manager</i>	robert.schmidt@fnti.com	817-734-3318 (O)

DIRECT EMAILS

POLICY ORDERS	PolicyOrders@fnti.com
TITLE ORDERS	TitleOrders@fnti.com

CORPORATE OPERATIONS

Chris Phillips	<i>CEO</i>	chris.phillips@fnti.com	214-215-2239 (C) 972-588-1281 (O)
Chad Hansen	<i>President</i>	chad.hansen@fnti.com	605-360-2388 (C)
Geri Hosterman	<i>Senior Vice President</i>	geri.hosterman@fnti.com	214-697-5459 (C) 972-588-1282 (O)
Errin Froggatt	<i>Senior Vice President, Operations Manager</i>	errin.froggatt@fnti.com	469-964-2566 (C) 972-588-1284 (O)
April Roberts	<i>Vice President, Education & Training</i>	april.roberts@fnti.com	903-440-1239 (C) 972-588-1286 (O)
Jennifer Shaw	<i>Senior Vice President, Quality Control</i>	jennifer.shaw@fnti.com	314-800-3180 (c)
Cheri Swanson, CFE	<i>Senior Vice President, Quality Field Manager</i>	cheri.swanson@fnti.com	214-533-2025 (C) 972-588-1287 (O)

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