

AGENT SERVICES DIRECTORY



SOUTHWEST REGION

SOUTHWEST AGENCY

| | | | |
|------------------------|--|--------------------------|--------------------------------------|
| George Stablein | <i>Executive Vice President</i> | george.stablein@fnti.com | 832-985-5938 (C) |
| DJ Horn | <i>Senior Vice President, Southwest Region Manager</i> | dj.horn@fnti.com | 972-261-6764 (C) 972-588-1285 (O) |
| Geri Hosterman | <i>Senior Vice President (TX)</i> | geri.hosterman@fnti.com | 214-697-5459 (C) 972-588-1282 (O) |
| Jamie Barker | <i>Vice President, Agency Manager (TX)</i> | jamie.barker@fnti.com | 972-658-7978 (C) |
| Norma Scott | <i>Agency Manager (TX, OK, AR)</i> | norma.scott@fnti.com | 281-546-1680 (C) |
| Susan Stewart | <i>Agency Manager (AZ)</i> | susan.stewart@fnti.com | 303-396-3364 (C) |
| April Roberts | <i>Vice President, Education & Training</i> | april.roberts@fnti.com | 903-440-1239 (C) 972-588-1286 (O) |
| Heather Huff | <i>Agency Operations Manager</i> | heather.huff@fnti.com | 276-708-6002 (C) |
| Tamela Sackett | <i>Agency Administrator</i> | tamela.sackett@fnti.com | 972-588-1276 (O) |

SOUTHWEST UNDERWRITING

| | | | |
|------------------------|---|--------------------------|--------------------------------------|
| David Hays | <i>General Counsel</i> | david.hays@fnti.com | 817-300-1871 (C) 972-588-1290 (O) |
| Ned Livornese | <i>Senior Vice President, National Underwriting Counsel</i> | ned.livornese@fnti.com | 443-286-5964 (C) |
| Ellen Wied | <i>Senior Vice President, Underwriting Counsel (TX)</i> | ellen.wied@fnti.com | 972-849-1015 (C) 512-222-0900 (O) |
| Rustin Khavari | <i>Vice President, Claims & Underwriting Counsel (TX)</i> | rustin.khavari@fnti.com | 972-588-1273 (O) |
| Michelle Hebert | <i>Vice President, Underwriting Counsel (TX)</i> | michelle.hebert@fnti.com | 830-312-1704 (D) |
| David Dickard | <i>Vice President, Underwriting Counsel (AZ, NM)</i> | david.dickard@fnti.com | 303-916-2730 (C) 972-588-1274 (O) |
| Melinda Wirta | <i>Vice President, Claims Administrator</i> | melinda.wirta@fnti.com | 972-588-1294 (O) |

DEPARTMENT EMAILS

| | | | |
|---------------------------------|---------------------------|---|--------------------------|
| CLAIMS | ClaimsDepartment@fnti.com | OVER LIMITS APPROVAL | OverLimits@fnti.com |
| POLICY REMITTANCES | PolicyDepartment@fnti.com | FIRSTNET ONLINE AGENT ACCESS | FirstNet@fnti.com |
| HOME OFFICE ISSUE POLICY | HOI@fnti.com | ACCOUNTS PAYABLE | AccountsPayable@fnti.com |

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AGENT SERVICES DIRECTORY



SOUTHWEST REGION

SOUTHWEST TITLE PRODUCTION SERVICES

| | | | |
|----------------------|--|------------------------|--------------------------------------|
| Nereida Almos | <i>National Title Operations Manager</i> | nereida.almos@fnti.com | 806-773-6146 (C) |
| Ken Marks | <i>Director of Title Operations</i> | ken.marks@fnti.com | 972-682-2769 (D) 214-675-9875 (C) |

DIRECT EMAILS

| | |
|----------------------|-----------------------|
| POLICY ORDERS | PolicyOrders@fnti.com |
| TITLE ORDERS | TitleOrders@fnti.com |

CORPORATE OPERATIONS

| | | | |
|---------------------------|---|--------------------------|--------------------------------------|
| Chris Phillips | <i>President & CEO</i> | chris.phillips@fnti.com | 214-215-2239 (C) 972-588-1281 (O) |
| Chad Hansen | <i>Chief Operating Officer</i> | chad.hansen@fnti.com | 605-360-2388 (C) |
| George Stablein | <i>Executive Vice President</i> | george.stablein@fnti.com | 832-985-5938 (C) |
| Geri Hosterman | <i>Senior Vice President</i> | geri.hosterman@fnti.com | 214-697-5459 (C) 972-588-1282 (O) |
| Errin Froggatt | <i>Senior Vice President, Operations Manager</i> | errin.froggatt@fnti.com | 469-964-2566 (C) 972-588-1284 (O) |
| April Roberts | <i>Vice President, Education & Training</i> | april.roberts@fnti.com | 903-440-1239 (C) 972-588-1286 (O) |
| Jennifer Shaw | <i>Senior Vice President, Quality Control</i> | jennifer.shaw@fnti.com | 314-800-3180 (c) |
| Cheri Swanson, CFE | <i>Senior Vice President, Quality Field Manager</i> | cheri.swanson@fnti.com | 214-533-2025 (C) 972-588-1287 (O) |

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