

Privacy

First National Title Insurance Company Privacy Statement:

This privacy statement covers the site www.fnti.com. If users have questions or concerns regarding this statement, they should contact customer service at First National Title Insurance Company by email at FirstNET@fnti.com.

Information Collection

First National Title Insurance Company is the sole owner of the information collected on the First National Title Insurance Company website.

Registration

During registration, a user gives contact information including the username, password, name and email address. We use this information to contact the user about services on our site for which the user has expressed interest.

Information Form

We request information from potential users such as name, email, business phone number, and, business address. This information is used to provide accurate record keeping. If there is a question, the information is used to contact the user.

Profile

We store information that we collect through cookies and log files to create a profile of our users. We do not share your profile with other third parties.

Cookies

A cookie is a piece of data stored on the computer tied to information about the user. Usage of a cookie is in no way linked to any personally identifiable information while on our site. We use both session ID cookies and persistent cookies. For the session ID cookie, once users close the browser, the cookie simply terminates. A persistent cookie is a small text file stored on the user's hard drive for an extended period of time. Persistent cookies can be removed by following Internet browser help file directions.

By setting a cookie on our site, users would not have to log in a password more than once, thereby saving time while on our site. If users reject the cookie, they may still use our site.

Log Files

Like most standard Web site servers we use log files. This includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the site, track user's movement in the aggregate, and gather broad demographic information for aggregate use. IP addresses, etc. are not linked to personally identifiable information.

We send all new members a welcoming email to verify password and username. Established members will occasionally receive information on products, services, and a newsletter. Out of respect for the privacy of our users we present the option to not receive these types of communications.

Newsletter

If a user wishes to subscribe to our newsletter, we ask for contact information such as name and email address. Out of respect for our users privacy we provide a way to opt-out of these communications.

Service Announcements

On rare occasions it is necessary to send out a strictly service-related announcement. For instance, if our service is temporarily suspended for maintenance we might send users an email. Generally, users may not opt-out of these communications, though they can deactivate their account. However, these communications are not promotional in nature.

Service

We communicate with users on a regular basis to provide requested services and in regards to issues relating to their account. We reply via email or phone, in accordance with the users wishes.

Legal Disclaimer

Though we make every effort to preserve user privacy, we may need to disclose user information when required by law wherein we have a good-faith belief that such action is necessary to comply with a current judicial proceeding, a court order, or legal process served on our Web site.

Third Party Intermediaries

We may use an outside shipping company to ship materials. These companies do not retain, share, store or use user

information for any secondary purposes.

Transitions

In the event First National Title Insurance Company goes through a transition, such as a merger, being acquired by another organization, or selling a portion of its assets, users' information will, in most instances, be part of the assets transferred.

Users who no longer wish to receive our newsletter and promotional communications may opt-out of receiving these communications by replying to unsubscribe in the subject line in the email or email us at FirstNET@fnti.com.

Security

This Web site takes every precaution to protect our users' information. When users submit sensitive information via the Web site, their information is protected both online and offline.

We also do everything in our power to protect user information offline. All of our users' information is restricted in our offices. Our employees must use password-protected screensavers when they leave their desk. When they return, they must re-enter their passwords to re-gain access to user information. Furthermore, ALL employees are kept up-to-date on our security and privacy practices. Our employees are notified and/or reminded about the importance we place on privacy, and what they can do to ensure our users' information is protected. Finally, the servers are in a secure environment, in a locked facility. If users have any questions about the security at our Web site, users can send an email to FirstNET@fnti.com.

Correcting/Updating/Deleting/Deactivating User Information

If a user's information changes, or if a user no longer desires our service, we provide a way to correct, update, or delete/deactivate users' information. This can usually be done at the account information page or by emailing us at FirstNET@fnti.com.

Notification of Changes

If we decide to change our privacy policy, we will post those changes to this privacy statement, the homepage, and other places we deem appropriate so our users are always aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

Contact Information

If users have any questions or suggestions regarding our privacy policy, please contact us at: FirstNET@fnti.com.